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PRESS RELEASE

Jamaica Post and Cayman Airways Renew Partnership which will Strengthen Regional Trade and Connectivity between Postal Administrations

Agreement restores outbound mail airlift arrangement, opening new opportunities for businesses, e-commerce and regional trade.

Kingston, Jamaica, November 2, 2026 – Jamaica Post, through the Post and Telecommunications Department, has signed a new agreement with Cayman Airways Limited to restore and strengthen the transportation of outbound mail items from Jamaica to the Cayman Islands, effective Monday, November 2, 2026.

The agreement reinstates an important airlift arrangement, marking a significant step in strengthening regional postal connectivity, improving logistics capacity and supporting cross-border trade.

Under the renewed arrangement, Cayman Airways will facilitate scheduled transportation of parcels, Registered Mail, Express Mail Service (EMS), letters and other postal items from Kingston to Grand Cayman, into the custody and under the control of the Cayman Islands Postal Services (CIPS). The service will provide an important transportation link for postal customers, micro, small and medium-sized enterprises (MSME), exporters and e-commerce operators seeking to access the Cayman Islands market.

The agreement comes against the background of longstanding airlift challenges affecting Jamaica and other postal administrations across the Caribbean. Reduced flight frequencies, limited cargo capacity and changes in airline operations, particularly since the COVID-19 pandemic, have constrained both regional and international mail transportation and access to overseas markets.

The renewed partnership represents a practical response to these challenges, strengthening Jamaica Post's international mail transportation network while creating new opportunities for businesses to expand their reach through more dependable regional logistics connections.

Postmaster-General and Chief Executive Officer of Jamaica Post, Mr. Lincoln Allen, described the agreement as an important milestone in the ongoing modernization programme of Jamaica Post.

"This agreement is about reconnecting markets, creating opportunities for businesses and strengthening the regional logistics network on which trade and commerce increasingly depend.”

"For our MSME, entrepreneurs and e-commerce operators, reliable and affordable postal transportation is essential to reaching customers beyond Jamaica's borders. This partnership reflects our commitment to building strategic alliances that strengthen service delivery, facilitate trade and position Jamaica Post as a more competitive, responsive and customer-focused service provider."

The agreement forms part of Jamaica Post’s broader strategy to diversify its air transportation partnerships, strengthen operational resilience and expand access to international postal networks and markets, while advancing its commitment to connecting people, businesses and countries, facilitating trade and creating opportunities beyond borders.

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