



FOR IMMEDIATE RELEASE

PRESS RELEASE

June 30, 2026

Suspension of Outbound Mail Items to the European Union

Kingston, Jamaica, June 30, 2026 - The Post and Telecommunications Department (Jamaica Post) wishes to advise its valued customers that, effective **Tuesday, June 30, 2026**, all mail items destined for countries within the European Union (EU), have been suspended until further notice. This suspension does not apply to Great Britain, and mail services to those destinations will continue to operate as normal.

This measure has become necessary following changes to the European Union's customs regulations, which removes duty-free de minimis treatment for all non-EU member countries, effective July 1, 2026. This affects the processing of all mail items from several countries, not just Jamaica.

In light of these developments, Jamaica Post has been left with no choice but to suspend acceptance of mail destined for the EU while it works closely with its international partners to address this matter. Further updates will be provided as soon as additional information becomes available. All other postal services remain unaffected and continue as normal.

We regret any inconvenience this may cause and thank our customers for their patience, understanding and continued support.

For updates and information about our products and services, customers may connect with us digitally by visiting www.jamaicapost.gov.jm, our social pages on YouTube, Facebook, X @JamaicaPost and Instagram @Jamaica.Post. Persons may also contact our Customer Service Centre at 876-676-6738, 876-224-4136, 876-224-4102, or email info@jamaicapost.gov.jm.

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