



# ADVISORY

July 17, 2026

## Changes to U.S. Customs Duty Calculations for Outbound Parcels

The Post and Telecommunications Department (Jamaica Post) advises the public that effective Friday, July 24, 2026, the U.S. Customs and Border Protection (CBP) will implement a new duty calculation structure for items entering the United States of America (USA).

As a result of these changes, customers sending parcels and small packets to the United States may experience higher or different duty and tax charges than previously applied. Duties will now be calculated based on factors including the classification of the item and its country of origin, in accordance with the new U.S. Customs requirements.

To ensure compliance with these new requirements, the Zonos Prepay application is being updated to incorporate the new duty calculation system for prepaid customs assessments. Implementation of these updates is scheduled for Monday, July 20, 2026.

During this transition period, customers may experience temporary delays in the acceptance and processing of parcels and small packets destined for the USA. This measure is necessary to ensure that all shipments are processed using the updated duty calculation system and comply with the new U.S. Customs regulations.

For further information, the public may contact our Customer Service Centre at 876-676-6738, 876-224-4136, 876-224-4102, or email [info@jamaicapost.gov.jm](mailto:info@jamaicapost.gov.jm). Customers are also encouraged to connect with us by visiting [www.jamaicapost.gov.jm](http://www.jamaicapost.gov.jm), our social media pages on YouTube, Facebook, TikTok and X @JamaicaPost and Instagram @Jamaica.Post.

The Post and Telecommunications Department appreciates your understanding and cooperation as we implement these changes to ensure continued compliance with U.S. Customs and Border Protection requirements and to minimise disruptions to the processing of shipments.