



FOR IMMEDIATE RELEASE

# PRESS RELEASE

May 29, 2026

## Jamaica Post to Resume Outbound Mail Services to the United States

**Kingston, Jamaica, May 29, 2026** – The Post and Telecommunications Department (Jamaica Post) advises the public that effective Monday, June 1, 2026, outbound Parcels and Packets (merchandise) to the United States will resume at select post offices across the island.

This resumption follows the successful completion of system configuration and targeted testing activities undertaken in response to the implementation of Executive Order 14324, which removed the de minimis exemption for low-value goods entering the U.S. duty-free.

To achieve compliance with the new requirements and to facilitate the safe and efficient restoration of the service, customers sending merchandise valued under US\$800 to the United States are now required to prepay duties using the approved Zonos Prepay mobile application prior to mailing their items.

Accordingly, customers must complete the following steps before visiting the post office:

1. Download the Zonos Prepay mobile app
2. Create a free account on the mobile app
3. Enter shipment details and prepay duties
4. Present the generated Declaration ID at the post office when mailing the package

Please note the following guidelines:

- Each package requires its own Declaration ID
- Shipments without a valid Declaration ID will not be accepted for mailing
- Documents (letters) to the United States remain unaffected and do not require use of the Zonos Prepay mobile app

While Jamaica Post continues to work toward the full restoration of outbound parcel and packet services, the service will initially be available at Parish Capitals and the following select post offices islandwide:

### POST OFFICES

1. Black River	11. Port Antonio	21. Constant Spring	31. Mona
2. Falmouth	12. Port Maria	22. Cross Roads	32. Montego Bay #2
3. St. Ann's Bay	13. Half Way Tree	23. General Post Office	33. New Kingston
4. May Pen	14. Morant Bay	24. Greater Portmore	34. Ocho Rios
5. Spanish Town	15. Annotto Bay	25. Highgate	35. Old Harbour
6. Mandeville	16. Balaclava	26. Hopewell	36. Reading
7. Savanna-La-Mar	17. Bamboo	27. Liguanea	37. Richmond
8. Lucea	18. Bridgeport	28. Linstead	38. Santa Cruz
9. Montego Bay #1	19. Browns Town	29. Little River	39. Utech
10. Central Sorting Office	20. Christiana	30. Toll Gate	40. Western District

Further updates will be communicated as progress continues. Jamaica Post thanks its customers for their continued patience and understanding and reaffirms its commitment to delivering reliable and efficient postal services.

Customers may continue to connect with us digitally by visiting [www.jamaicapost.gov.jm](http://www.jamaicapost.gov.jm), our social pages on YouTube, Facebook, X @JamaicaPost and Instagram @Jamaica.Post. Persons may also contact our Customer Service Centre at 876-676-6738, 876-224-4136, 876-224-4102, or email [info@jamaicapost.gov.jm](mailto:info@jamaicapost.gov.jm) for information about our products and services.

- END -

Contact:  
Post and Telecommunications Department  
6-10 South Camp Road  
CSO, Kingston  
Email: [publicrelations@jamaicapost.gov.jm](mailto:publicrelations@jamaicapost.gov.jm)  
Telephone: (876) 829-5779