



FOR IMMEDIATE RELEASE

PRESS RELEASE

May 1, 2026

Update on Outbound Mail Services to the United States

Kingston, Jamaica, May 1, 2026 – The Post and Telecommunications Department (Jamaica Post) advises the public on the current status of outbound mail services to the United States.

Outbound Parcels and Packets (merchandise) to the United States remain suspended due to the implementation of Executive Order 14324, which removed the de minimis exemption for low-value goods entering the U.S. duty-free. This development continues to affect Postal Operators worldwide.

Jamaica Post is actively undertaking the necessary measures to achieve compliance with the new requirements and to facilitate the safe and efficient restoration of the service. These efforts include system configuration, testing, and ongoing coordination with international partners to ensure a seamless and customer-focused solution.

In this regard, effective **Monday, May 4, 2026**, targeted testing will commence at a select post office as part of a phased approach toward service resumption. Subject to the successful outcome of the testing, Jamaica Post anticipates restoring outbound merchandise services to the United States on or before **Monday, June 1, 2026**.

Customers are advised that documents (letters) to the United States remain unaffected and continue to be processed as normal.

Further updates will be communicated as progress continues. Jamaica Post thanks its customers for their continued patience and understanding and reaffirms its commitment to delivering reliable and efficient postal services.

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