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PRESS RELEASE

Update on Negril Post Office Renovation and Continuity of Postal Services in the Community

Kingston, Jamaica | February 24, 2026 - The Post and Telecommunications Department (PTD) remains committed to keeping the residents of Negril, Westmoreland informed. Following its previous update issued on September 10, 2025, the Department is now providing a formal update on the Negril Post Office as the project enters the implementation phase.

The Negril Post Office was closed in July 2024 following a structural assessment of the building, and as a result operations were temporarily relocated to the Little London Post Office and Sheffield Post Office to ensure continuity of service. The building's condition had progressively deteriorated over time, necessitating urgent intervention. Despite, the Department having no confirmed reports of injuries prior to closure, this decisive action was taken to safeguard our valued staff and customers.

The renovation follows completion of required technical assessments, regulatory approvals, and inter-agency coordination to ensure that works proceed in full compliance with planning and safety standards as well as the procurement regulation. These actions facilitated both the relocation of operations to a temporary location within the Negril community as well as the renovation of the "old" Negril Post Office that is now underway.

The rehabilitation will include, but not limited, major infrastructural upgrades such as:

- Roof replacement and structural reinforcement
- Masonry works
- Electrical and plumbing upgrades
- Window, door, and security enhancements
- Interior tiling and customer-service area improvements
- Relocation of private letterboxes on site

These works are designed not only to restore the building but to enhance operational efficiency, safety, and improved quality of service delivery.

In keeping with its mandate to ensure Accessible, Available and Affordable postal service, the PTD wishes to remind its valued customers that postal services provided by the Negril Post Office were temporarily relocated on September 12, 2025 to a suitable location in the Marine Park Facility (Negril, Westmoreland in the same community). This relocation was to safely restore the convenience to residents of Negril, particularly the elderly and other vulnerable groups as well as our staff.

"This temporary arrangement ensures that our customers continue to receive the full suite of services in a safe and accessible environment. Operations will remain at the Marine Park location until the renovation of the Negril Post Office is completed, after which services will seamlessly transition to the upgraded facility," said Mrs. Carol Saunders Hammond, Senior Director, Corporate Services.

The renovated Negril Post Office will support an expanded and modernized service offering, including:

- Pension Encashment/Payment Service
- PATH Disbursement
- Bill payment solution
- Klick N Ship - an online shipping solution
- Zip Mail - a next day courier service
- Fast Track - an express mail service
- Registered mail
- Parcel Service
- Free Customer Access Wi-Fi

Works will proceed in accordance with established technical standards and site conditions. The Department will continue to provide updates to its staff and the public at key milestones to ensure awareness.

The Post and Telecommunications Department thanks the residents of Negril for their patience and cooperation and reaffirms its commitment to restoring the facility in a manner that is safe, compliant, and reflective of modern service standards.

For further information, please visit our website at www.jamaicapost.gov.jm, email us at publicrelations@jamaicapost.gov.jm or contact the Department at 876-829-5779 / 876-772-0338.

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