



FOR IMMEDIATE RELEASE

PRESS RELEASE

Changes to Registered Mail Services Starting January 1, 2026

Kingston, Jamaica, December 23, 2025 - Jamaica Post wishes to advise its valued customers that effective January 1, 2026, changes affecting Registered and Tracked Services will be implemented. These regulatory changes apply to all postal administrations globally, as mandated by the world postal governing body, the Universal Postal Union (UPU). These changes form part of the UPU's worldwide standardisation of international mail categories to modernise postal operations, adapting to digital and e-commerce demands while improving efficiency.

Effective January 1, 2026:

- Registered service for outbound mail items will be limited to documents only.
- Small Packets will now be classified as Tracked Delivery Service or Tracked Ordinary Letter (TOL) for outbound mail.

It is also to be noted that all Small Packets requiring registration (regardless of the weight) will be treated as a Parcel. This will carry the track and trace feature.

As an alternative, customers may opt to use Parcels Service, Express Mail Service (EMS), or Fast Track to mail merchandise (non-documents). These services offer fast delivery, competitive rates, end-to-end tracking and customer service support.

For more information about these changes and Jamaica Post services, please visit www.jamaicapost.gov.jm, email info@jamaicapost.gov.jm or contact our Customer Service Centre at 876-224-4136 or 876-224-4102.

Jamaica Post wishes to thank our valued customers for their understanding and we regret any inconvenience that may be experienced as we work to ensure compliance with these global regulatory changes.

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Contact:
Post and Telecommunications Department
6-10 South Camp Road
CSO, Kingston
Publicrelations@jamaicapost.gov.jm
876-829-5779

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