



## ADVISORY

September 30, 2025

### Temporary Suspension of Mail Items to Canada Due to Strike by Canadian Union of Postal Workers

Jamaica Post wishes to advise the public that, effective immediately, all outbound mail items destined for Canada are suspended until further notice. This suspension follows an official announcement from Canada Post regarding service disruptions caused by the ongoing strike by the Canadian Union of Postal Workers (CUPW).

The strike has significantly impacted postal operations across Canada, resulting in a complete halt in mail movement within the country. Jamaica Post has been advised that mail items received in Canada as of September 25, 2025, remain securely stored; however, they have not yet been processed or delivered.

Once the temporary suspension is lifted, Canada Post will begin processing all mail items currently being stored on a first-in, first-out basis to clear the backlog and restore normal operations as quickly as possible. As a result, customers may experience delays in delivery until Canada Post stabilises its operations.

Jamaica Post continues to closely monitor the situation and remains in active communication with Canada Post to ensure timely updates and resolution. For the latest information on postal service disruptions in Canada, please visit [canadapost.ca/negotiations](https://canadapost.ca/negotiations).

We understand the inconvenience this may cause and sincerely appreciate your patience and understanding during this time. Jamaica Post remains committed to keeping our stakeholders informed and working collaboratively with our international partners to restore full service as swiftly as possible.

 jamaica.post    jamaicapost  info@jamaicapost.gov.jm  www.jamaicapost.gov.jm

