



ADVISORY

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Jamaica Post Stamps Out Cybercriminals Attempt to Promote False Messages

Cybercriminals are rampant and they have been maliciously trying to steal your sensitive data and money by using the likeness of the Jamaica Post brand, without permission. These culprits have disseminated false messages about services that are not offered by the post office. **The public is therefore advised that Jamaica Post is NOT affiliated with such messages.**

It has come to our attention that a fake social media account has been claiming that *"The postal service has decided to liquidate lost packages that have been stored for more than 6 months..."* Additionally, some customers have reported receiving similar messages. Jamaica Post is making it abundantly clear that this message is completely false and the matter has subsequently been reported to the authorities. It is also to be noted that the postal service does not facilitate the sale of undelivered articles.

Customers are also urged to remain vigilant to avoid becoming a victim of these fraudulent attacks. Persons are further encouraged to refrain from clicking on suspicious links and sharing their sensitive personal data. **Customers may contact Jamaica Post at info@jamaicapost.gov.jm or visit www.jamaicapost.gov.jm to verify or query information relating to postal services.**

Jamaica Post thanks all stakeholders for their continued support and wishes for everyone to stay protected from all forms of fraud.

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