



ADVISORY

November 27, 2024

Temporary Suspension of Mail Items to Canada

Jamaica Post wishes to inform its valued stakeholders that effective immediately, all outbound mail items to Canada are suspended until further notice. This update follows the announcement made by Canada Post, as a result of the ongoing strike by the Canadian Union of Postal Workers.

The strike has adversely impacted postal operations in Canada, resulting in no movement of mail in that country. Jamaica Post understands that mail items received in Canada as of November 15, 2024, are still being held in a secure area, and have not been processed/ delivered. Once the temporary suspension is lifted, Canada Post has advised that they will resume processing all mail items already in their custody on a first-in, first-out basis to clear all backlog and stabilize their operations. As such, there may be some delays.

Jamaica Post is monitoring the situation closely and maintaining communication with Canada Post until normalcy is restored. Regular updates on all postal service disruptions in Canada are available at canadapost.ca/negotiations <<https://canadapost.ca/negotiations>>.

Jamaica Post regrets any inconvenience caused during this time, and assures our stakeholders that we are working with our partners to resolve the disruption in the quickest possible time.