



ADVISORY

January 12, 2024

Jamaica Post Responds to Smishing Attack

Jamaica Post wishes to advise our valued customers that there is a smishing attack by unscrupulous persons in the form of a text message, prompting persons to provide personal information and to click a link provided. This message did not originate from our organization and is an effort to illegally obtain personal data.

In conducting an internal investigation, we have identified that this message appears to be restricted to iOS/ iPhones, and is sent in the form of an iMessage. However, the same message may be sent via SMS, WhatsApp and/ or other mediums. Please refrain from following the instructions, responding to the message, and using various mediums to open the link as the Department does not have anything to do with this activity.

We wish to remind our customers that communication sent from Jamaica Post will not contain any of the following:

1. A link for persons to click on or navigate
2. Request for personal information
3. Request for an immediate/ urgent response

We encourage customers to visit our website at www.jamaicapost.gov.jm, our social media pages on YouTube, Facebook, Twitter @JamaicaPost and Instagram @Jamaica.Post or email info@jamaicapost.gov.jm for information about our products and services.

Jamaica Post regrets any inconvenience caused.

 [jamaica.post](https://www.instagram.com/jamaica.post)    [jamaicapost](https://www.youtube.com/jamaicapost)  info@jamaicapost.gov.jm  www.jamaicapost.gov.jm

