



ADVISORY

Outbound Shipments Update as of May 2022

The Post and Telecommunications Department wishes to further advise our valued customers that outbound shipments continue to be adversely impacted by the effects of COVID-19, despite our efforts to resume sending shipments to all the usual destinations.

As we continue to work with our airline partners and other stakeholders to regularize our services, the Department is now able to ship packages to the following destinations:

COUNTRIES

Caribbean

Antigua & Barbuda
Aruba
Barbados
Cayman
Curacao
Dominica
Dominican Republic
Grenada
Guyana
Haiti
Montserrat
St. Kitts & Nevis
St. Lucia
St. Maarten
St. Vincent & the Grenadines
Suriname
Trinidad & Tobago
Turks & Caicos

North America

Bahamas
Bermuda
Canada
USA

Central & South America

Argentina
Belize
Brazil
Chile
Colombia
Costa Rica
Ecuador
El Salvador
Guatemala
Mexico
Nicaragua
Panama
Peru
Uruguay

Middle East

Israel

Europe

France
Germany
Greece
Ireland
Italy
London
Netherlands (Holland)
Spain
Switzerland

Asia

India
South Korea

Oceania

Australia

Be advised that this update is subject to change without notice. Additionally, due to border restrictions, flight irregularities and other factors beyond our control, some mail shipments may be delayed without notice. We crave your continued patience and understanding in this regard.

Despite the Jamaican borders being reopened, the wider postal network, some airlines and partner countries have not fully regularized their operations. Consequently, outbound mail dispatches for destinations not listed above remains suspended until further notice. The Post and Telecommunications Department is monitoring the situation closely and discussions are ongoing with our stakeholders to provide the best solutions.

Additionally, customers may utilize Fast Track, a premium shipping service that offers online tracking, expedited deliveries and customer service support, to send packages worldwide. The public will be duly updated once our full suite of services becomes available.

It is also to be noted that restrictions have only been imposed on outbound shipments. The Department continues to accept inbound mail items once they arrive in Jamaica. These articles are then sorted, processed and dispatched to the local post offices for delivery/ collection.

Customers are encouraged to email us at info@jamaicapost.gov.jm or visit www.jamaicapost.gov.jm for more information about our products and services.

The Post and Telecommunications Department regrets any inconvenience caused.

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