



# ADVISORY

## Outbound Shipments Update as of January 2022

The Post and Telecommunications Department wishes to further advise our valued customers that outbound shipments continue to be adversely impacted by the effects of COVID-19, despite our efforts to resume sending shipments to all the usual destinations.

As we continue to work with our airline partners and other stakeholders to regularize our services, the Department is now able to ship packages to the following destinations:

### COUNTRIES

Caribbean	North America	Central & South America	Asia	Europe	Middle East
Antigua & Barbuda	Canada	Argentina	India	Austria	Israel
Aruba	USA	Belize	South Korea	France	Qatar
Barbados		Chile		Germany	United Arab Emirates
Curacao		Colombia		Ireland	
Dominica		Costa Rica		Italy	
Dominican Republic		Ecuador		London	
Grenada		El Salvador		Netherlands (Holland)	
Guyana		Guatemala		Spain	
Haiti		Panama		Switzerland	
Montserrat		Peru			
St. Kitts & Nevis		Uruguay			
St. Lucia					
St. Maarten					
St. Vincent & the Grenadines					
Suriname					
Trinidad & Tobago					
Turks & Caicos					

**Be advised that this update is subject to change without notice. Additionally, due to border restrictions, flight irregularities and other factors beyond our control, some mail shipments may be delayed without notice. We crave your continued patience and understanding in this regard.**

Despite the Jamaican borders being reopened, the wider postal network, some airlines and partner countries have not fully regularized their operations. Consequently, outbound mail dispatches for destinations not listed above remains suspended until further notice. The Post and Telecommunications Department is monitoring the situation closely and discussions are ongoing with our stakeholders to provide the best solutions.

**Additionally, customers may utilize Fast Track, a premium shipping service that offers online tracking, expedited deliveries and customer service support, to send packages worldwide. The public will be duly updated once our full suite of services becomes available.**

It is also to be noted that restrictions have only been imposed on outbound shipments. The Department continues to accept inbound mail items once they arrive in Jamaica. These articles are then sorted, processed and dispatched to the local post offices for delivery/ collection.

Customers are encouraged to email us at [info@jamaicapost.gov.jm](mailto:info@jamaicapost.gov.jm) or visit [www.jamaicapost.gov.jm](http://www.jamaicapost.gov.jm) for more information about our products and services.

The Post and Telecommunications Department regrets any inconvenience caused.

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