



ADVISORY

Outbound Shipments Update as of September 2021

The Post and Telecommunications Department wishes to further advise our valued customers that outbound shipments continue to be adversely impacted by the effects of COVID-19, despite our efforts to resume sending shipments to all the usual destinations.

As we continue to work with our airline partners and other stakeholders to regularize our services, Jamaica Post is now able to ship packages to the following destinations:

COUNTRIES		
Caribbean	North America	Europe
Bahamas	USA	Great Britain
Barbados	Canada	
Dominica		
Guyana		
St. Vincent		
Trinidad & Tobago		

Be advised that this update is subject to change without notice. Additionally, due to border restrictions, flight irregularities and other factors beyond our control, some mail shipments may be delayed without notice. We crave your continued patience and understanding in this regard.

Despite the Jamaican borders being reopened, the wider postal network, some airlines and partner countries have not fully regularized their operations. Consequently, outbound mail dispatches for destinations not listed above remains suspended until further notice. Jamaica Post is monitoring the situation closely and discussions are ongoing with our stakeholders to provide the best solutions.

Additionally, customers may utilize Fast Track, a premium shipping service that offers online tracking, expedited deliveries and customer service support, to send packages worldwide. The public will be duly updated once our full suite of services becomes available.

It is also to be noted that restrictions have only been imposed on outbound shipments. Jamaica Post continues to accept inbound mail items once they arrive in Jamaica. These articles are then sorted, processed and dispatched to the local Post Offices for delivery/ collection.

Customers are encouraged to email us at info@jamaicapost.gov.jm or visit www.jamaicapost.gov.jm for more information about our products and services.

The Post and Telecommunications Department regrets any inconvenience caused.