



# ADVISORY

July 12, 2021

## Shipping Goods that Weigh 1 KG or Less

Further to the press release issued by the Post and Telecommunications Department on March 1, 2021, with the heading Jamaica Post Launches Customs Declaration System and other subsequent communiqués that have been disseminated, this is to advise that we continue to implement procedures to remain compliant with the World Customs Organization (WCO) and the Universal Postal Union (UPU) regulations. In light of this, our valued customers are being reminded that international mail items containing non-documents from Jamaica weighing 1 kg (2.2 lbs) or less, must be mailed as Letter Packets. This requirement which forms part of the Customs Declaration System (CDS), took effect as of January 1, 2021, and is observed by all Postal Administrations worldwide.

Letter Packets must be registered and receive a RR barcode label in order to be tracked. Although not all destination countries provide automatic and updated tracking information through the various websites for RR registered Letter Packets, our Customer Service Representatives can provide updated information on the status of registered Letter Packets on a case by case basis.

Letter Packets that weigh 1 kg or less, but have a total circumference equal to, or greater than 90 cm, may be sent as a Parcel and receive a CP barcode label instead of the RR barcode label. To achieve this, customers may opt to use their packaging material or purchase branded Jamaica Post boxes available at select Post Offices island-wide. Updated tracking information for Parcels (CP barcode labels) can be obtained from the Jamaica Post website ([www.jamaicapost.gov.jm/track-and-trace](http://www.jamaicapost.gov.jm/track-and-trace)).

In keeping with our mandate to be an icon of excellence for quality logistics solutions, Jamaica Post supports all categories of our customers, including MSMEs. We work in partnership with our stakeholders to ensure compliance and satisfaction. To this end, the Postal service continues to offer value for money through a wide range of reliable services at the most competitive rates, making us the preferred choice for all our customers. Additionally, we offer the greatest geographical reach locally and quality service.

Customers are encouraged to email us at [info@jamaicapost.gov.jm](mailto:info@jamaicapost.gov.jm), visit [www.jamaicapost.gov.jm](http://www.jamaicapost.gov.jm) and download the EAD Customs Declaration mobile application to learn more about CDS or for more information about our products and services.

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