



**HEADQUARTERS
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ADVISORY

Partial Resumption of Outbound Shipments to Canada Et al

As the Post and Telecommunications Department continues to work with our airline partners and other stakeholders to regularize our services amidst the effects of COVID-19, this is to advise our valued customers that effective immediately, outbound shipments to *Canada* has resumed.

This announcement brings the total to 18 destinations that Jamaica Post is now able to dispatch outbound mail items to. These countries include:

	Caribbean Region	North America	South American Region	Europe
1	Antigua and Barbuda	USA	Costa Rica	United Kingdom (UK)
2	Aruba	Bahamas	Guatemala	
3	Barbados	<i>Canada</i>	Honduras	
4	Curaçao		Mexico	
5	Dominican Republic		Nicaragua	
6	St. Lucia		Peru	
7	St. Maarten			
8	Trinidad and Tobago			

Be advised that the Express Mail Service (EMS) is currently suspended for the following countries until further notice:

1. St. Lucia
2. Barbados
3. Trinidad and Tobago
4. USA

In spite of the Jamaican borders being reopened, the wider postal network and some partner countries have not fully regularized their operations, consequently, outbound mail dispatches for destinations not listed above remains suspended until further notice. Jamaica Post is monitoring the situation closely and discussions are ongoing with our airline partners and other stakeholders.

Additionally, customers may utilize Fast Track, a premium shipping service that offers online tracking, expedited deliveries and customer service support, to send packages worldwide. The public will be duly updated once our full suite of services becomes available.

It is also to be noted that restrictions have only been imposed on outbound shipments. Jamaica Post continues to accept inbound mail items once they arrive in Jamaica. These articles are then sorted, processed and dispatched to the local Post Offices for delivery/ collection.

For the latest updates and information about our products and services, you may visit www.JamaicaPost.Gov.Jm, our social pages on YouTube, Facebook, Twitter: JamaicaPost and Instagram: Jamaica.Post or email info@jamaicapost.gov.jm.

The Post and Telecommunications Department regrets any inconvenience caused and thanks our valued customers for their continued support.

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