

## HEADQUARTERS POST AND TELECOMMUNICATIONS DEPARTMENT 6 - 10 SOUTH CAMP ROAD, C.S.O. JAMAICA W. I.

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## ADVISORY

## **Partial Resumption of Outbound Shipments**

The Post and Telecommunications Department wishes to advise that effective immediately, there is a partial resumption of outbound shipments to select countries. This announcement comes in the wake of months of disruption to dispatching outbound mail items due to the effects of COVID-19.

In addition to the United States of America (USA) and Trinidad and Tobago, outbound mail dispatches can now be sent to the following destinations:

	Caribbean Region	North America	South American Region	Europe
1	Antigua and Barbuda	USA	Costa Rica	United Kingdom (UK)
2	Aruba	Bahamas	Guatemala	
3	Barbados		Honduras	
4	Curaçao		Mexico	
5	Dominican Republic	·	Nicaragua	
6	St. Lucia	·	Peru	
7	St. Maarten	·		

Be advised that the Express Mail Service (EMS) is currently suspended for the following countries until further notice:

- 1. St. Lucia
- 2. Barbados
- 3. Trinidad and Tobago
- 4. USA

In spite of the Jamaican borders being reopened, the wider postal network and some partner countries have not fully regularized their operations, consequently, outbound mail dispatches for destinations not listed above remains suspended until further notice. Jamaica Post is monitoring the situation closely and discussions are ongoing with our airline partners and other stakeholders.

Additionally, customers may utilize Fast Track, a premium shipping service that offers online tracking, expedited deliveries and customer service support, to send packages worldwide. The public will be duly updated once our full suite of services becomes available.

It is also to be noted that restrictions have only been imposed on outbound shipments. Jamaica Post continues to accept inbound mail items once they arrive in Jamaica. These articles are then sorted, processed and dispatched to the local Post Offices for delivery/ collection.

For the latest updates and information about our products and services, you may visit www.JamaicaPost.Gov.Jm, our social pages on YouTube, Facebook, Twitter: JamaicaPost and Instagram: Jamaica.Post or email <a href="mailto:info@jamaicapost.gov.jm">info@jamaicapost.gov.jm</a>.

The Post and Telecommunications Department regrets any inconvenience caused and thanks our valued customers for their continued support.

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