



**HEADQUARTERS
POST AND TELECOMMUNICATIONS DEPARTMENT
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ADVISORY

Status Update: Outbound Shipments

Further to Press Release dated March 23, 2020, captioned “*Further Disruption to Outbound Mail Items to 6 Continents and Parts of the Caribbean*”, The Post and Telecommunications Department wishes to advise that outbound shipments continue to be impacted by the effects of COVID-19.

While the Jamaican borders have been reopened, the wider postal network and some partner countries have not fully regularized their operations, consequently, the previously announced restrictions on outbound mail items remain in effect until further notice. Jamaica Post is monitoring the situation closely and discussions are ongoing with our airline partners and other stakeholders.

Currently, Jamaica Post ships to USA and Trinidad and Tobago using our regular services, however, customers are still able to ship worldwide using Fast Track, a premium service that offers online tracking, expedited deliveries and customer service support. The public will be duly updated once our full suite of services becomes available.

Additionally, it is to be noted that restrictions have only been imposed on outbound mail items. Jamaica Post continues to accept mail items once they arrive in Jamaica, these articles are then sorted, processed and dispatched to the local Post Offices for delivery/ collection.

For the latest updates and information about our products and services, you may visit www.JamaicaPost.Gov.Jm, our social pages on YouTube, Facebook, Twitter: JamaicaPost and Instagram: Jamaica.Post or email info@jamaicapost.gov.jm.

The Post and Telecommunications Department regrets any inconvenience caused and thanks our valued customers for their continued support.

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