



**HEADQUARTERS
POST AND TELECOMMUNICATIONS DEPARTMENT
6 – 10 SOUTH CAMP ROAD, C.S.O. JAMAICA W. I.**

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March 23, 2020

FOR IMMEDIATE RELEASE

PRESS RELEASE

**Further Disruption to Outbound Mail Items to
6 Continents and Parts of the Caribbean**

Kingston, Jamaica. Reference is being made to the press release from the Post and Telecommunications Department dated Thursday, March 19, 2020, with the subject matter, "Outbound Mail Items to 17 Countries Suspended".

This is to further advise our valued customers that effective Tuesday, March 24, 2020, all outbound mail items destined to six (6) continents and parts of the Caribbean region, *with the exception of Fast Track shipments*, will be suspended until further notice as a result of the effects of the Novel Coronavirus (COVID-19).

As COVID-19 remains relentless in wreaking havoc and disrupting commerce, the logistics industry has not escaped the ripple effects of this pandemic. Amidst the persisting challenges, the Department continues to work closely with our international partners, however, we have been further restricted in dispatching mail items as borders continue to close, airlines are grounded and Government guidelines take effect in an attempt to contain the spread of the virus.

The Affected Territories Include:

1. **Africa**
2. **Asia (including Hong Kong)**
3. **Australia and Oceania**
4. **Europe**
5. **South America**
6. **North America (Canada ONLY)**
7. **Caribbean (EXCEPT Trinidad and Tobago)**

Customers will still be Able to Send Mail Items to the following Countries:

1. **USA**
2. **Trinidad and Tobago**

Please be advised that as an alternative, customers may continue to utilize Fast Track, an expedited premium service, to ship packages worldwide (excepting to Wuhan, China). We will continue to monitor the situation closely and as soon as things return to normal we will resume operations in the affected areas.



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Additionally, while customers may continue to take advantage of the Post to Post modality of Zip Mail, please be advised that we will be suspending the Door to Door, Post to Door and Door to Post option for this service effective immediately.

In keeping with the recommendations from the Ministry of Health and Wellness, the Department is actively doing its part to contain the spread of COVID-19, as such we wish to advise customers that in an effort to minimize contact with shared surfaces, signatures will not be required to collect mail items, instead, we ask that a valid Government ID be presented at our counters.

For additional information about our products and services and the latest updates, you may visit our website at jamaicapost.gov.jm, connect with us on our social pages - Facebook/ Twitter: JamaicaPost, Instagram: Jamaica.Post or email info@jamaicapost.gov.jm.

The Post and Telecommunications Department sincerely apologizes for any inconvenience caused and looks forward to restoring service to our most valued customers at the earliest possible time.

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