



**HEADQUARTERS  
POST AND TELECOMMUNICATIONS DEPARTMENT  
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March 27, 2020

## **ADVISORY**

### **ZIP MAIL CHANGES**

Reference is being made to the press release from the Post and Telecommunications Department dated Thursday, March 23, 2020, with the subject matter, **“Further Disruption to Outbound Mail Items to 6 Continents and Parts of the Caribbean”**.

Be advised that the Department continues to offer Zip Mail, a next business day local courier service, albeit with some changes due to the effects of the Novel Coronavirus (COVID-19). Zip Mail generally offers four delivery modalities, these being Post to Post, Door to Door, Door to Post and Post to Door. However, as the Department continues to observe the recommendations from the Ministry of Health and Wellness and do its part to contain the spread of COVID-19, the service has been scaled down, leaving two delivery options available for customers to utilize.

**Available Zip Mail Delivery Modalities Include:**

- 1. Post to Door**
- 2. Post to Post**

**Suspended Delivery Modalities Include:**

- 1. Door to Door**
- 2. Door to Post**

The Department continues to monitor the situation closely and as soon as things return to normal we will resume operations in the affected areas. For additional information about our products and services and the latest updates, you may visit our website at [jamaicapost.gov.jm](http://jamaicapost.gov.jm), connect with us on our social pages - Facebook/ Twitter: JamaicaPost, Instagram: Jamaica.Post or email [info@jamaicapost.gov.jm](mailto:info@jamaicapost.gov.jm).

The Post and Telecommunications Department sincerely apologizes for any inconvenience caused.

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