



**HEADQUARTERS
POST AND TELECOMMUNICATIONS DEPARTMENT
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ADVISORY

Fast Track Rate Increase

The Post and Telecommunications Department, 6-10 South Camp Road, Central Sorting Office (CSO), Kingston, implemented rate increases for Fast Track, an expedited international shipping solution that delivers documents and other mail items to customers in foreign territories. This increase became effective on October 1, 2019.

Fast Track is offered in conjunction with another partner who transferred some increased operational costs to the Department. Having taken into consideration how a rate change may affect our customers, we attempted to absorb this cost, however this was not sustainable. As such we were forced to raise the fees for this service. Despite the rate change, Jamaica Post remains the most affordable logistics option and Fast Track is still the most competitively priced service in its category, when compared to other similar service offerings. Additionally, we are resolute in ensuring that the quality service, swift and reliable delivery of packages, which our customers have become accustomed to, remain uncompromised.

Jamaica Post continues to offer a full suite of products and services that are affordably priced. Furthermore, we boast the widest reach, while providing services that meet varying delivery times and caters to our customer's local and international shipping needs. Some of these solutions include, Zip Mail, a next business day local delivery service, Parcels Service, which gives you the option to send mail items via Surface Air Lift or Air Mail, Registered Mail, Regular Mail and Klick 'N' Ship Express, a hassle free freight forwarding service for online shoppers.

Unfortunately, Express Mail Service (EMS) has been temporarily suspended to the United States of America due to additional requirements from the US Government. The matter is currently going through the appropriate channels for the necessary resolution. However, we continue to offer EMS which delivers to other countries world-wide.

For additional information about our products and services, you may visit our website at jamaicapost.gov.jm or email info@jamaicapost.gov.jm. Jamaica Post wishes to thank our loyal customers for their continued support as we remain committed to offering value for money with the our range of logistics solutions.

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