



## Post-Hurricane Melissa Advisory

DECEMBER 5, 2025

### Support Services being offered by the Ministry of Labour and Social Security to Victims of Disasters

As we continue on the road to recovery from the devastating effects of Hurricane Melissa, Jamaica Post remains cognizant of the difficulties still being experienced by many persons, especially in the western parishes. Jamaica Post is working diligently with its partners to render the needed support among the affected staff.

Jamaica Post is working with the Ministry of Labour and Social Security (MLSS) to coordinate relief intervention for members of staff that have been affected by the Hurricane. This is in keeping with the established mechanisms that has been provided by the Government of Jamaica for such assistance, which falls under the purview of the MLSS.

While we work to restore normalcy, we wish to bring to the attention of persons, some of the resources that are available through the Ministry of Labour and Social Security, which may aid with personal rebuilding efforts.

The Public Assistance Division (PAD), under the MLSS, delivers non-contributory social assistance programmes to Jamaica's most vulnerable citizens. Support is provided through:

- Rehabilitation Programme - immediate, one-off interventions for urgent or emergency needs.
- Programme of Advancement through Health and Education (PATH) - sustained assistance to promote long-term human capital development.



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#### Who Can Benefit

PAD assistance is available to:

- Children
- Unemployed or underemployed adults
- The elderly
- Persons with Disabilities (PwDs)
- Pregnant and lactating women
- Victims of disasters (natural or man-made)

Services are coordinated through parish offices, with assessments and interventions conducted by PAD's social workers.

#### Rehabilitation Programme – Grants Available

Established in 1972, the Rehabilitation Programme provides four types of grants:

1. Rehabilitation Assistance Grant – Supports income-generating projects (e.g., farming, trading, food service, dressmaking).
2. Compassionate Assistance Grant – Provides urgent relief for needs such as medication, housing repairs, household items, and funeral expenses.
3. **Emergency Assistance Grant – Offers swift disaster relief (see details below).**
4. Education & Social Intervention Grant – Assists children with school-related needs such as uniforms and books.



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#### Emergency Assistance Grant

The Emergency Assistance Grant is a critical safety net for individuals who have suffered from disasters, such as Hurricane Melissa, and lack insurance coverage.

- Purpose: Provide immediate relief to restore basic living conditions after catastrophic events.
- Eligible Situations: Earthquakes, hurricanes, fires, floods, or other man-made/natural disasters.
- Support Offered:
  - Replacement of personal effects lost in the disaster
  - Provision of essential food items and toiletries

If you or someone you know has been affected by a disaster and has no insurance coverage, the Emergency Assistance Grant is designed to deliver rapid, practical support. Contact your nearest Ministry of Labour & Social Security Parish Office to apply, where social workers will guide you through the assessment and assistance process. You may also visit [www.mlss.gov.jm](http://www.mlss.gov.jm) to learn more about the Emergency Assistance Grant and other rehabilitation programmes, email [clientcare@mlss.gov.jm](mailto:clientcare@mlss.gov.jm) or call (888) 991-7284 – P.A.D Toll Free. You may also contact any of the parish offices listed below.



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## THE PUBLIC ASSISTANCE DIVISION (Parish Offices)

Name	Parish	Contact
Vinroy Reid	Kingston and St. Andrew	876-967-0889 or 876-967-0890
Michelle Reid	St. Elizabeth	Phone Line Down
Georgia Taylor	St. James	876-971-4193 or 876-971-4313
Howard Brown	Westmoreland	Phone Line Down
Danlene Earl	Trelawny	876-954-3312 or 876-954-3631
Ansel Robb	St. Ann	876-972-0472 or 876-972-2470
Devon Malcolm	Hanover	876-956-3218
Andrey Royal	Manchester	876-962-2573 or 876-625-8668
Maxwell Hamilton	Portland	876-993-2259
Charmaine McFarlane	St. Mary	876-994-2314
Grace Dean	St. Thomas	876-982-2208
Parish Manager	St. Catherine	876 984-4161 or 876 984-2554
Parish Manager	May Pen	876 902-6419 or 876986-2472

We encourage the public to stay connected through our website ([www.jamaicapost.gov.jm](http://www.jamaicapost.gov.jm)) and official social media channels for ongoing updates. Persons may also contact the Customer Service Centre at 876-224-4136m 876-224-4102, or email [info@jamaicapost.gov.jm](mailto:info@jamaicapost.gov.jm) for information on service availability within their area.

