



FOR IMMEDIATE RELEASE

PRESS RELEASE

Update on Negril Post Office Restoration Efforts

Kingston, Jamaica; August 8, 2025 - The Post and Telecommunications Department (PTD) wishes to update the public on the ongoing efforts to restore full postal services to Negril, Westmoreland, following the temporary closure of the Negril Post Office on July 23, 2024. This difficult decision was taken to protect the well-being of staff and customers, as the building’s deteriorated condition, persisting for more than a decade, had reached a point where it became urgent to address the reported health and safety risks.

In the interim and based on initial challenges identifying a suitable alternative location to accommodate the operations of the post office in the Negril community, the PTD had to relocate the postal services to the Little London Post Office and select services at the Sheffield Post Office that is closer to Negril. However, the Department acknowledges that this arrangement may have caused hardship for many residents, particularly the elderly, small business operators, and individuals without easy access to transportation.

In light of the circumstances, the Leadership of the PTD wishes to convey that the Community of Negril has not been forgotten and the frustration being expressed is noted and understood. While much of the delay lies in legal and administrative procedures outside the Department’s control, the PTD remains fully engaged, and stands ready to act, that is, renovate the Negril Post Office, the moment final approvals are received from the relevant Authorities.

Since August 2024, PTD has taken several steps to resolve the matter. A suitable temporary location was identified at the Negril Marine Park Headquarters during a site visit on October 15, 2024, which included senior PTD officials and representatives of the Negril Chamber of Commerce. The site was chosen for its accessibility, available parking, and minimal renovation requirements. The activity was handed-over to the Facilities and Property Management Team at the PTD and by November 4, 2024, a formal valuation was requested from the National Land Agency (NLA), and on January 26, 2025, the valuation was received. On January 27, 2025, the PTD and the Negril Coral Reef Preservation Society (NCRPS) reached an agreement.

On February 17, 2025, the draft agreement was submitted to the NLA by the PTD. However, on April 4, 2025, the agreement was not supported by the NLA. The NLA then initiated a process involving the Negril and Green Island Area Local Planning Authority (NEGALPA). A joint site meeting was subsequently held on July 16, 2025, with representatives from the NLA, NEGALPA, and PTD to discuss the process for taking possession of the site. The NLA is currently awaiting a letter of no objection from NEGALPA, after which it has indicated that formal approval for PTD to assume possession of the temporary site would be issued within one month of receipt.

Subsequent to PTD taking possession, the space will be retrofitted and postal services restored within four weeks. The preparatory work to be conducted at the Marine Park building will be primarily handled internally by the Department’s Facilities and Property Management Branch.

While the Department awaits the requisite approvals from the relevant Authorities, alternative arrangements are being pursued to restore partial postal services to the Negril community. These arrangements will be finalized by the Facilities and Property Management Branch, in collaboration with the Regional Management Team and in consultation with the Negril community. The Department’s mobile unit is currently non-operational and, as such, was not considered a viable interim option in this instance. Therefore, other temporary solutions are actively being explored.

In addition, the procurement process for the full renovation of the Negril Post Office has been completed, and the Department is in the process of making the necessary application to the relevant authorities for approval to commence the renovation.

PTD thanks the residents of Negril for their patience and understanding. We wish to apologize for the absence of timely communication regarding these recent developments and want to reassure the community that further updates will be provided as the project progresses. The Department remains committed to restoring full postal service to the community and will continue to share updates through its website, media channels, and direct community engagement.

For further information, please visit www.jamaicapost.gov.jm, email publicrelations@jamaicapost.gov.jm, or contact the Department at 876-829-5779 or 876-772-0338.

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